

# SYDNEY DOGS & CATS HOME

🏠 PO BOX 4105, KOGARAH BAY NSW 2217  
☎️ 02 9587 9611

🖱️ SYDNEYDOGSANDCATSHOME.ORG  
✉️ INFO@SYDNEYDOGSANDCATSHOME.ORG

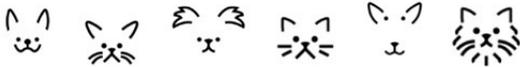
🤝 ABN: 16 943 464 587  
👤 CFN: 16738

## MEDIA RELEASE

**Date: 04.08.2021**

## COVID SAFETY UPDATE

We are temporarily closed for all non-essential services.



SYDNEY  
DOGS  
& CATS  
HOME

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## SYDNEY DOGS & CATS HOME: COVID SAFE ADOPTIONS UPDATE

LINK TO MEDIA RELEASE [HERE](#)

**Sydney Dogs & Cats Home continues to provide safe adoption processes in the midst of the Greater Sydney Covid-19 outbreak.**

Dr Renae Jackson, Animal Care Manager at Sydney Dogs & Cats Home further explains, “It is vital that we are able to continue operating, including returning lost animals to their owners and providing essential veterinary care. We are continuing to rehome animals while following all possible safety precautions; if we did not continue with adoptions then our shelter would quickly fill up and become overwhelmed. With this week’s announcements including eight local LGA’s moving into stricter lockdown restrictions, we are concerned that people are finding it more difficult to adopt new pets. Our contactless adoption process seeks to address this, by providing options that allow adoptions to continue but with minimal risk to our staff and the community”.

The health and safety of our community, staff, volunteers and animals is our highest priority at all times. In light of the evolving COVID-19 stay at home orders affecting Greater Sydney, Sydney Dogs & Cats Home has implemented temporary measure in line with the directives by NSW Health agencies to ensure the safety of our community.

Sydney Dogs & Cats Home will be temporarily closed to the public for all non-essential services. Please be assured that our animals are continuing to receive high-quality care from our shelter staff during this time. This closure is to help minimise the amount of risk and exposure to our team and the wider community.

## WOOF. MEOW.



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To ensure that we can continue to deliver our Mission, including adhering to our legal obligations to protect the welfare of animals in our care at all times, we have implemented the following measures:

- Appointments may only be made for the following contactless services:
  - reclaim of lost but found pets
  - adoption finalisations
- Covid Safety practices will apply at all times, including wearing face mask and social distancing
- Customers can make an appointment with staff by phone on 9587 9611

## Reclaims

If you recognise your lost pet on our website, please phone our team. The reclaim process will then be conducted over the phone. Please do not go to our shelter until your contactless reclaim appointment is confirmed.

## Adoptions

If you're interested in adopting a specific animal, please fill out an adoption form [online](#) and wait for our team to get in touch. The adoption process will then be conducted over the phone and via FaceTime. Please do not go to our shelter. If approved for adoption, an animal care team member will arrange contactless adoption finalisation and transport option, ensuring all physical distancing measures are adhered to.

## Current Advice

The NSW Government has confirmed that veterinary services and animal welfare, care and accommodation services such as Sydney Dogs & Cats Home are an essential service.

The NSW Department of Primary Industries have clarified that you can leave your home when COVID-19 movement restrictions are in place to provide care to an animal.

Sydney Dogs & Cats Home is closely monitoring the evolving COVID-19 situation and will continue to follow the directives of the lead public health agencies, including NSW Health and the Australian Department of Health.

We thank our community for their patience and cooperation during this challenging time. For more information about Covid-19, please visit <https://www.nsw.gov.au/covid-19/rules> and <https://www.nsw.gov.au/covid-19/rules/authorised-workers>.

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## QUOTE

*“It is vital that we are able to continue operating, including returning lost animals to their owners and providing essential veterinary care. We are continuing to rehome animals while following all possible safety precautions; if we did not continue with adoptions then our shelter would quickly fill up and become overwhelmed. With this week’s announcements including eight local LGA’s moving into stricter lockdown restrictions, we are concerned that people are finding it more difficult to adopt new pets. Our contactless adoption process seeks to address this, by providing options that allow adoptions to continue but with minimal risk to our staff and the community.*”

### Dr Renae Jackson

BAppSc BVSc MANZCVS (Veterinary Behaviour) GradCertMgmt  
Animal Care Manager and Veterinarian  
SYDNEY DOGS & CATS HOME

## CONTACT INFORMATION

Rebecca Beare  
Head of Fundraising & Marketing  
[rebecca@sydneydogsandcatshome.org](mailto:rebecca@sydneydogsandcatshome.org)



### SYDNEY DOGS & CATS HOME

[www.sydneydogsandcatshome.org](http://www.sydneydogsandcatshome.org)

Phone: +61 2 9587 9611

Follow us on [Facebook](#)

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## ABOUT US

Sydney Dogs & Cats Home is Sydney's only charity pound and community facility and is owned and operated by The Sydney Dogs & Cats Home Incorporated.

The Home has been taking care of Sydney's lost, abandoned and neglected pets since 1946. We open our doors to up to thousands of pets each year, servicing multiple council areas across Sydney including:

- [Bayside](#)
- [Fairfield](#)
- [Georges River](#)

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- [Inner West](#)
- [North Sydney](#)
- [Randwick](#)
- [Waverley](#)
- [Woollahra](#)

We aim to provide shelter, food and veterinary care to lost, homeless and abandoned animals, primarily dogs and cats, in association with the local councils of Sydney. We act under the [NSW Companion Animals Act 1998](#) and the associated [Companion Animals Regulations and Codes of Practice](#) and care for pets until a time when such animals can either be reunited with their owners or found a new, suitable home.

We support the [Getting to Zero](#) movement, which means we strive to rehome every healthy and treatable animal that comes through our doors, and we never place a time limit on any animal awaiting adoption.

We also deliver a range of successful mental health-focused [community programs](#), creating a lifeline to both the animals we care for and those in the community who need it most.

## WOOF. MEOW.

